



Shropshire Clinical Commissioning Group



Health and Wellbeing Board **9th February 2017**

BETTER CARE FUND LOCAL PERFORMANCE UPDATE REPORT

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1. Introduction

1.1 The Health and Wellbeing Board is asked to consider the content of the report with particular reference to the Better Care Fund Local Performance Report

2. Recommendations

2.1 The Health & Wellbeing Board is asked to:

- Note the content of the Better Care Fund Performance Report
- Note the current position in relation to BCF planning for 17/18- 18/19

REPORT

3. Purpose of Report

3.1 To update the Health and Wellbeing Board on performance to date in 2016/17 via the local performance report and to provide current information on the likely requirements for BCF in future years.

4. Background

4.1 As in 2015/16, following approval of BCF Plans, NHS England require quarterly performance submissions based on a predefined performance template. On a monthly basis, in between these submissions, BCF performance metrics are monitored via the attached local performance report which is presented to the H&WBB for consideration. The attached report has been reviewed by the H&WB Delivery Group.

4.2 The Policy Framework and planning guidance for BCF in 17/18 and 18/19 was due for release on 7th December 2016, but this has not yet occurred. A series of updates from the BCF national team have provided us with some headline guidance which is detailed later in the report.

5. BCF Performance and scheme activity

5.1 The current local performance report, attached, is summarised below:

- Strong performance to reduce Non Elective (NEL) admissions to hospital has been continued and is rated green for the period.
- Performance in relation to Delayed Transfers of Care deteriorated significantly in August and September, however October shows marked improvement which was predicted, but needs to be sustained.
- Performance on residential care admissions is behind profile and is under regular review to ensure improvement is made and that we continue to provide the most appropriate care to meet people's needs. Detailed work is underway to design interventions that can improve performance against this metric for inclusion in the 17/18-18/19 BCF plan.
- Local Metric – Admissions to Redwoods with a diagnosis of dementia. This metric measures the number of people admitted to Redwoods with a diagnosis of dementia as a proportion of the population with a diagnosis of dementia. This is an annually reported target and data will be available at the end of February 2017.
- Patient Experience Metric – for 2016/17 this focuses on patient experience of discharge from Hospital in line with the CQC inpatient survey. This reports annually in Q1 and shows an improvement on the 2015/16 position. Performance against this target is therefore rated as green.

5.2 Performance data in relation to Reablement is currently not available beyond June 2016. This relates to data issues within the Councils Care First system which are currently being addressed.

5.3 Information from the BCF regional team suggest that local performance is in line with the performance of the region

5.4 Please refer to local BCF performance report attached for more detail

A number of actions have taken place to address performance issues and ensure patients are getting the best care as follows:

- ICS have launched 'home from hospital workers' to work on wards to support with developing trusted assessor roles and promote a home first philosophy. This has resulted in fewer requests/ need for high level care packages and improved flow considerably.
- Shropshire Council have completed a tender process for domiciliary block contracts to ensure access to care contractually going into the winter.
- Multi-Disciplinary Team Hub meetings take place at both sites and drive actions for discharge. Patients who have not had relevant actions completed are escalated at 3pm to Executives to support with unblocking barriers.

- Twice weekly community conference calls are held with all community hospital leads, ICS and independent providers to unblock barriers to discharge and support to progress plans for DTOC patients.
- Commissioner presence every day at the discharge hubs to ensure all partners are contributing to the discharge process.
- Internal ICS DTOC in place to identify any delays within immediate care to ensure whole system flow.

5.5 All BCF High Impact Schemes for 2016/17 are either fully or partially implemented. An area of significant activity has seen the development of the package of prevention schemes (Healthy Lives Programme) and the linkage of these with developments in community services and Primary Care. Activity across the programmes is becoming more seamless, with a single project management system being employed for all prevention related activity. A key part of this system wide work is to continue to refine and improve data collection systems to measure the impact of these schemes on the high level metrics of BCF and on the financial challenges facing the system.

6. BCF Planning for 17/18 & 18/19

6.1 The Policy Framework and Guidance for BCF 17/18 and 18/19 has been delayed and there is currently no indication of when this will become available. High level information was cascaded via the BCF National Team late in 2016 in anticipation of full details and is summarised below:

- Local areas will be asked to produce a 2 year plan for the first time. This will help alignment with CCG Operational Plans and will allow for greater emphasis on activity
- There will be a reduced number of national conditions. These are likely to be:
 - Joint agreement of plans
 - Transfer of funds from CCG for the protection of Adult Social Care
 - Focus on NHS out of hospital services- local areas will be expected to develop a risk share agreement around this
- Assurance will be undertaken using Key Lines of Enquiry (KLOE's) as previously, but these will be far fewer in number. The KLOE's will be looking to ensure that local areas have undertaken adequate assessment of risk and have put in place appropriate mitigation.
- A separate grant to support the provision of adult social care will be made direct to Local Authorities under a S31 agreement. This funding will have a condition to be included in the BCF.
- There is an expectation of significant alignment of BCF to the STP
- Quarterly reporting will continue
- Local areas will be expected to produce an update of their plan and confirm any changes at the end of 17/18 rather than produce an entirely new plan for 18/19

7. Engagement

7.1 There continues to be extensive engagement across all partners in the delivery of the BCF as set out in the Engagement section of the BCF narrative plan. The BCF Reference Group have agreed to meet less regularly but to focus on specific tasks- e.g. planning for 17/18.

8. Risk Assessment and Opportunities Appraisal (including Equalities, Finance, Rural Issues)

8.1 A specific Risk Log is included in the BCF narrative plan. The H&WB Delivery Group review the associated risk assurance framework at each meeting. Equalities issues are embedded throughout the plan. The plan also includes a section outlining the financial commitments supporting delivery. Rural issues are referenced throughout the plan.